

M E M O

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December 4, 2006

Mr. Ferdinando Pisto
Balanced Environments, Inc.
224 East Devon Ave.
Elk Grove Village, IL 60007

Re: 2006 Season Service

Dear Nando:

As the landscaping season comes to a close for the 2006 season, I would like to take the time to commend you, your team and Balanced Environments for the job you have done here at One Energy and 2800 River Road this season. I enjoy our relationship and working with you.

First, the customer service and attention that was given to my properties during the projects we had going on was exceptional. You were always very informative with scheduling and responsive to any questions that my staff or myself had. Secondly, with the projects we had done this year the quality of work was great. One of our biggest challenges was the picnic area in Naperville. Balanced Environments was very quick to respond to my concerns with dead and overgrown trees in this public area. The time you spent on providing detailed drawings gave the perfect visual of what our new picnic area would become. The work went smoothly with a professionally landscaped product came in the end. Great job!

Both of my properties look great and I am looking forward to the 2007 Season and winning the TOBY! Thanks again for all of your hard work and being so dedicated to your company and us.

Happy Holidays!

CB Richard Ellis, Inc.

Cara J. Ursetta
Real Estate Manager