



WINDSOR PARK MANOR
A Covenant Retirement Community

November 5, 2009

Rhonda Sitterly
Baum Property Services
Aurora, IL.
RE: Oakhurst Home Owners Association

Dear Ms. Sitterly:

Windsor Park is a senior retirement community in Carol stream, Illinois on 80 acres, of which, 60 acres are developed and maintained. Balanced Environments Inc. has been providing landscaping services for our campus since 2006.

I have found Balanced Environments Inc. to be responsive, creative, proactive, and professional while maintaining and improving our sixty acres. Our account representative always keeps us abreast of the processes used in the weekly maintenance operations. We also have an extensive horticultural plan in place as well as plans for campus upgrades and improvements spread over the next several years. Their work crews are courteous, professional, and friendly.

Aesthetic improvements have made a major impact on our campus, residence, and the marketing of our facility. Walking paths, gathering areas, and a Lakeside Terrace patio and grill now provide our residence with outdoor activity and gathering destinations. Layers of perennial and annual color provide year round displays. Balanced Environments Inc. has also assisted us with night illumination of the campus adding yet another layer of interest and safety for our residents. I have found the design staff to be creative and responsive while providing practical solutions for our facility.

Additionally, Balanced Environments has worked closely with us to move to more perennial plantings and away from over-abundant annual plantings to assist us in reducing our annual operating costs. During this process, they worked with us to develop creative solutions to maintaining rotating color options using a variety of perennial plantings, and assisting us in developing a continued schedule for their seasonal color but at a reduced operational cost.

If you have further questions, please feel free to contact me directly.

Sincerely,

Calvin T. Isaacson
Administrator
Windsor Park Manor